



VOCALINK

DDO

Technical specification  
(flat file)



### Service desk information

0870 010 0698  
0870 165 0018

*Please note that calls to the service desk may be recorded.*

servicedesk@vocalink.com  
www.vocalink.com

### Guide information

Our reference: PN 7563  
Version 1.20

## About this guide

This guide provides details of the format of the file provided through the DDO service, and the format of the data within the file.

This document contains two chapters, Chapter 1 - Using the DDO and Chapter 2 - Record structures.

*This document is designed to be printed double sided. Therefore, there may be some blank pages.*

## Contents

|          |  |   |
|----------|--|---|
| <b>1</b> | <b>Overview of the DDO extract</b> ..... | 3 |
| 1.1      | Uses of the DDO .....                    | 3 |
| 1.2      | Extract availability.....                | 3 |
| <b>2</b> | <b>DDO extract content</b> .....         | 4 |
| 2.1      | File structure .....                     | 4 |
| 2.2      | Field characteristics .....              | 4 |
| <b>3</b> | <b>DDO record structures</b> .....       | 5 |
| 3.1      | Originator record .....                  | 5 |
| 3.2      | Account record .....                     | 6 |

## 1 Overview of the DDO extract

### 1.1 Uses of the DDO

The DDO (Direct Debit Originators) extract contains information on service users authorised to originate Direct Debits. The extract contains information that can be used for the resolution of customer queries relating to Direct Debits, including:

- Service user contact details for queries relating to the Direct Debit scheme
- Service user contact details for queries relating to the originator
- Information relating to the accounts the service user can originate Direct Debits from.

The information held on the DDO is updated by sponsoring banks on a daily basis. VocaLink use this information to produce the DDO extract on a daily basis.

The DDO extract is provided by VocaLink under license from Bacs Limited.

### 1.2 Extract availability

The DDO extract is created daily, however customers can choose how frequently they want to download the DDO, either: daily; weekly, bimonthly; monthly; quarterly or biannually.

The DDO extract is available as a flat ASCII file which is downloaded as a Zip file (report.zip) containing a flat file (report.txt). There are two different flat file formats available: comma separated and fixed width.

## 2 DDO extract content

### 2.1 File structure

The DDO extract is provided to customers as a snapshot of the data on the specified effective date, ie it is a complete copy of the DDO and not just the amendments since the previous version. The extract contains an originator record for each Direct Debit originator, and at least one account record for each originator record. Each originator record may have up to 29 account records.

Originator records are identified by a record type of "O", and have 28 fields which are divided into:

- General details  
Service user identification and record amendment date
- Scheme administrator details  
The name, address, telephone and fax details of an individual at the service user to contact with queries relating to the Direct Debit scheme
- Service user details  
The name and address of the service user for general service user enquiries, and details of the service user's Direct Debit originator setup.

Account records are identified by a record type of "A", and have 7 fields that provide information on the accounts from which the originator can originate Direct Debits, including the last amendment date for the account.

### 2.2 Field characteristics

#### Field size

All fields are space filled to their maximum length unless stated.

*Note: Numeric fields can have leading zeros. Some software packages may strip leading zeros from fields. Therefore care should be taken when importing the DDO data in software packages.*

#### Date fields

All date fields will be in the format ddmmyy.

#### Key fields

Originator and account records are identified by a record type of "O" or "A", respectively.

## 3 DDO record structures

### 3.1 Originator record

| Field                               | Size | Name                      | Contents  |
|-------------------------------------|------|---------------------------|---|
| 1                                   | 1    | Record type               | Will be <b>O</b> .  |
| 2                                   | 6    | Amendment date            | Will be the latest amendment date in the format ddmmyy.                               |
| 3                                   | 6    | Service user number       | Will be numeric.  |
| 4                                   | 33   | Service user name         | Will be alphanumeric.   |
| <b>Scheme administrator details</b> |      |                           |   |
| 5                                   | 33   | Addressee name            | Will be alphanumeric.   |
| 6                                   | 33   | Postal name               | Will be alphanumeric.   |
| 7                                   | 33   | Address line 1            | Will be alphanumeric.   |
| 8                                   | 33   | Address line 2            | Will be alphanumeric.   |
| 9                                   | 33   | Address line 3            | Will be alphanumeric.   |
| 10                                  | 25   | Address line 4            | Will be alphanumeric.   |
| 11                                  | 8    | Postcode                  | Will be alphanumeric.   |
| 12                                  | 20   | Telephone number          | Will be alphanumeric.   |
| 13                                  | 20   | Fax number                | Will be alphanumeric.   |
| <b>Service user details</b>         |      |                           |   |
| 14                                  | 33   | User name add line 1      | Will be alphanumeric.   |
| 15                                  | 33   | User name add line 2      | Will be alphanumeric.   |
| 16                                  | 33   | User name add line 3      | Will be alphanumeric.   |
| 17                                  | 33   | User name add line 4      | Will be alphanumeric.   |
| 18                                  | 33   | User name add line 5      | Will be alphanumeric.   |
| 19                                  | 33   | User name add line 6      | Will be alphanumeric.   |
| 20                                  | 4    | Sponsor bank code         | Will be numeric.  |
| 21                                  | 1    | Originator status         | Will be either <b>L</b> (live) or <b>T</b> (test).                                    |
| 22                                  | 1    | AUDDIS status             | Will be either <b>L</b> (live), <b>T</b> (test), <b>M</b> (migrate) or <b>N</b> (no). |
| 23                                  | 2    | Prior notification period | Will be numeric, zero ( <b>0</b> ) filled to the left where required.                 |
| 24                                  | 3    | Dormancy period           | Will be numeric, zero ( <b>0</b> ) filled to the left where required.                 |
| 25                                  | 6    | Market segment            | Will be alphanumeric.   |
| 26                                  | 1    | Amalgamation flag         | Will be either <b>Y</b> (yes), <b>N</b> (no) or blank.                                |
| 27                                  | 10   | Reserved                  | Will be space filled.   |
| 28                                  | 1    | Paddder record            | Will be <b>^</b> .  |

## 3.2 Account record

| Field | Size | Name                 | Contents   |
|-------|------|----------------------|--|
| 1     | 1    | Record type          | Will be <b>A</b> .   |
| 2     | 6    | Amendment date       | Will be the latest amendment date in the format ddmmyy.              |
| 3     | 6    | Service user number  | Will be numeric.   |
| 4     | 6    | Account sorting code | Will be numeric.   |
| 5     | 1    | Account type         | Will be either <b>I</b> (individual) or <b>X</b> (group individual). |
| 6     | 18   | Account name         | Will be alphanumeric.  |
| 7     | 1    | Padder record        | Will be <b>^</b> .   |

## Version history

| Version | Date          | Version details  |
|---------|---------------|--|
| 1.00    | 13 March 2006 | First release.   |
| 1.01    | 28 July 2006  | Release following changes to the service (distribution methods).     |
| 1.10    | 20 July 2007  | Document rebranded following the launch of VocaLink.                 |
| 1.20    | 21 July 2010  | Correction made to the length of address line 4 to be 25 characters. |

## Changes in this version

The length of field 10 of the originator record (section 3.1) has been corrected to be 25 characters.

